



We are delighted to welcome you and your furry companion and know how important your canine family member is to you. To ensure all our guests have an enjoyable and safe stay, we ask that you familiarise yourself with the rules that allow us to welcome our special, four-legged guests.

Our ability to accommodate you and your pet requires that he or she complies with local legislation, is adequately trained (general obedience and toileting) and appropriately restrained when outside your room. Our Terrace Suite Room allows for up to two dogs, while our Premier Balcony Room (King or Twin) accommodates one. Only dogs are permitted as pet companions at this time. We appreciate advanced bookings made at least 3 days prior to your intended stay.

Please note that all our rooms and suites come with balconies and / or outdoor terraces. The height of the balcony barrier meets the current building requirements, but we believe that those were meant to protect our human guests and may not be adequate for larger dogs or those who enjoy jumping or climbing.

Please review the following and acknowledge your understanding and acceptance:

- A. Your pet must be kept on a leash while on hotel premises, except within your room.
- B. Pets are not to be left unattended anywhere in the hotel, including in your room.
- C. Pets are welcome in the outdoor section of Café Quenino at Level 1 only and may transit through the carpark and lobby, to and from your room. Public areas such as Level 4, Level 5 and the Roof Level are off limits to pets.
- D. If you wish to dine with your pet in the hotel, outdoor seating is available at Café Quenino.
- E. You are responsible for cleaning up after your pet on hotel premises, as well as in the surrounding neighbourhood.
- F. To ensure the comfort of all guests, please monitor your pet's noise level and keep excessive noise to a minimum at all times and in all areas.
- G. Please contact our Artyzen Hosts to schedule housekeeping services for your room, as it will not be completed if your pet is left unattended.
- H. Poop bags are provided and must be used for disposing of pet waste in your room bin. Please note that the removal pee pads and cleaning of litter trays is not included in our service.
- I. The registered human guests are solely responsible for their pet's actions and safety while in residence at Artyzen Singapore. That includes responsibility compensation for any property damage or personal injuries



caused by your pet, in addition to the overall safety of your pet. You indemnify the hotel owners and management from any liabilities or damage resulting from your pet's visit to Artyzen Singapore and agree take sole responsibility for your pet's safety. The hotel reserves the right to charge your account for the cost of any damage caused by your pet's visit.

We are looking forward to having you and your pet with us at Artyzen Singapore. Your cooperation and adherence to these guidelines are greatly appreciated.

